



# EMER

Emergency Medicine Events Register



## What's EMER?

The EMER (Emergency Medicine Events Register, [www.emer.org.au](http://www.emer.org.au)) is an online specialty-specific incident reporting system funded by ACEM in collaboration with the Australian Patient Safety Foundation (APSF). It collects ED-specific data about adverse events and near misses. EMER was piloted in 2013 and is being 'rolled out' to EDs in Australia and New Zealand in 2014-15.

## What does the 'roll out' entail?

From mid-2014, all hospitals with EDs in Australia\* will be invited to use EMER. The EMER system is on-line and does not require any additional IT support. However, promotion and engagement with ED staff will be essential for its uptake and use; these roles will be filled by 'site champions' working from individual hospitals or health services.

(\* New Zealand will be invited once approval is granted as a Quality Assurance Activity.)

## What's the role of the 'site champion'?

'Site champions' will be responsible for leading the implementation of EMER in their hospital EDs, informing staff about what type of data is being collected, promoting EMER as an ED-specific resource, and as a first line resource for any questions from staff about EMER. Most users will pick up how to use the system intuitively but 'site champions' can enhance the correct use of the system by providing education and training.

As it is anticipated that site champions will spend one hour per fortnight, on average, over the course of the project. More time will be required at the commencement; ongoing tasks will be less time-intensive.

## What support is available for site champions?

Site champions will be provided with a short introductory training session that explains EMER and its history, the expectations of site champions and strategies for enhancing the use and value of the system (eg as opportunities for education). Site champions will be sent a short monthly progress email from the project team, with information about system use and an 'incident of the month' demonstrating a relevant patient safety hazard. Ongoing support is available from APSF staff.

## What are the benefits of being a site champion?

Aside from your contribution to this patient safety initiative, site champions will be eligible to claim CPD points. Other likely benefits include gaining: a better understanding of patient safety factors potentially impacting on your patients, the role of human factors in contributing to error, and opportunities to get involved in case studies or publications from the data collected.

## What should I do if I want to be involved?

Further information is available from the EMER website: <http://www.emer.org.au/resources.html>. Once you register your interest, you can download all the information you will need; alternatively you can email [emer@acem.org.au](mailto:emer@acem.org.au).