

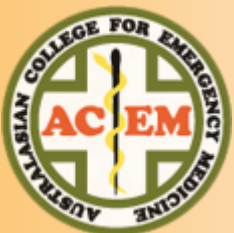
EMER

Emergency Medicine Events Register



“Consumer Reporting of Diagnostic Errors in Emergency Medicine”

Ms Anita Deakin
“AUSDEM”
24-25th May, 2017
Melbourne, Australia



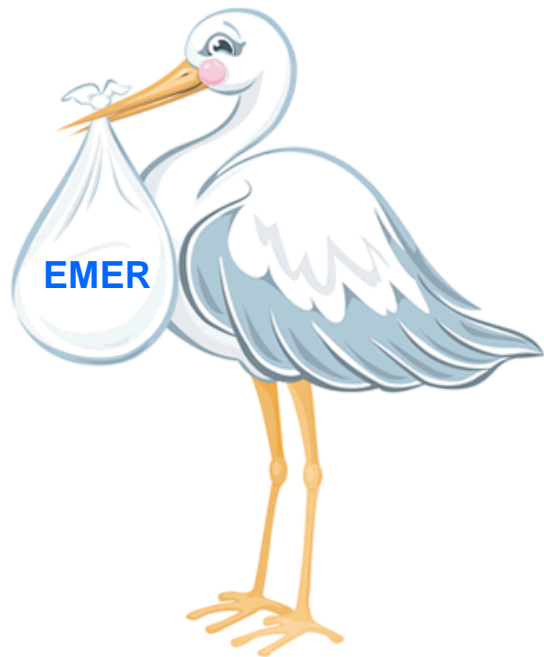
Clinicians...

- Years and years of studying
- Even more years of lost sleep
- Countless hours spent walking the hospital floors
- Immeasurable time stressed

Suddenly, you are the patient.....



Birth of EMER...



The screenshot shows the homepage of the Emergency Medicine Events Register (EMER). At the top, there are logos for the Australian Patient Safety Foundation (APSF) and the Australian College of Emergency Medicine (ACEM). The main header features the text 'EMER Emergency Medicine Events Register'. A navigation menu includes links for Home, About EMER, Key Principles, Qualified Privilege, Resources, Contact Us, and Get Involved, along with a site search box. A prominent blue banner contains the text 'Tell us what happened?' and two buttons: 'As a Clinician' and 'As a Consumer'. Below this, a 'Welcome to the Emergency Medicine Events Register (EMER)' section explains the system's purpose and provides a link to view the current safety alert. A flowchart at the bottom illustrates the process: Identify -> Report -> Inform, with a 'Learn more about EMER' button.

SCOTLANDIA PATIENT SAFETY FOUNDATION **apsf** SAFETY FOUNDATION

EMER
Emergency Medicine Events Register

ACEM

Home About EMER Key Principles Qualified Privilege Resources Contact Us Get Involved Site search

Become a part of EMER
Find out how you can get involved

Tell us what happened?
As a Clinician As a Consumer
Anonymous, confidential & protected

Welcome to the Emergency Medicine Events Register (EMER)

EMER is an adverse event and near-miss reporting system that is peer-led, online, anonymous and confidential. It is a means of supporting improvement in safety and quality in emergency medicine by understanding of contributing factors and how the risk of harm to patients can be minimised or prevented.

For more information please [click here](#) to watch the EMER video "Learning from our errors - Emergency Medicine Events Register".

The EMER is supported by ACEM and managed by the Australian Patient Safety Foundation (APSF). The College encourages members to enter incidents to the database. CPD points can be claimed for reports submitted.

View our current safety alert

EMER will guide you to :

Identify Report Inform
Learn more about EMER

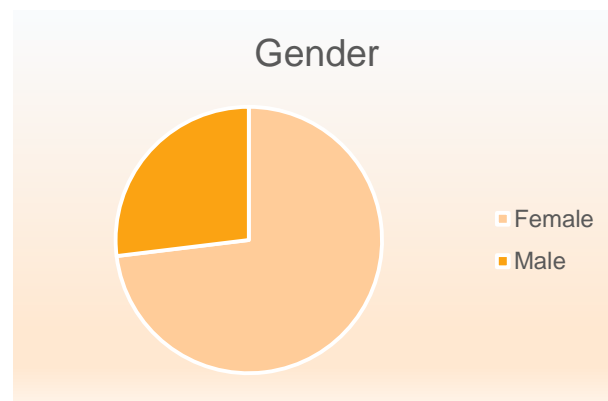
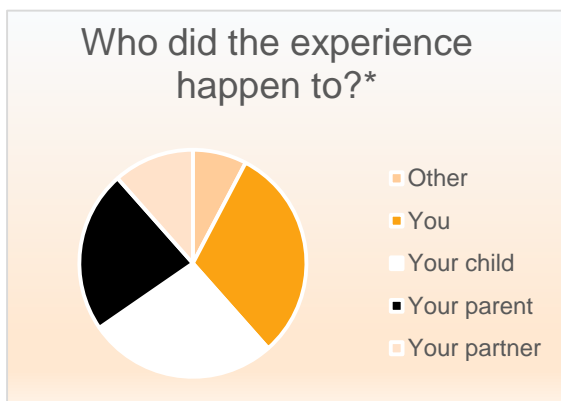
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Follow us on Twitter @EmergMedER

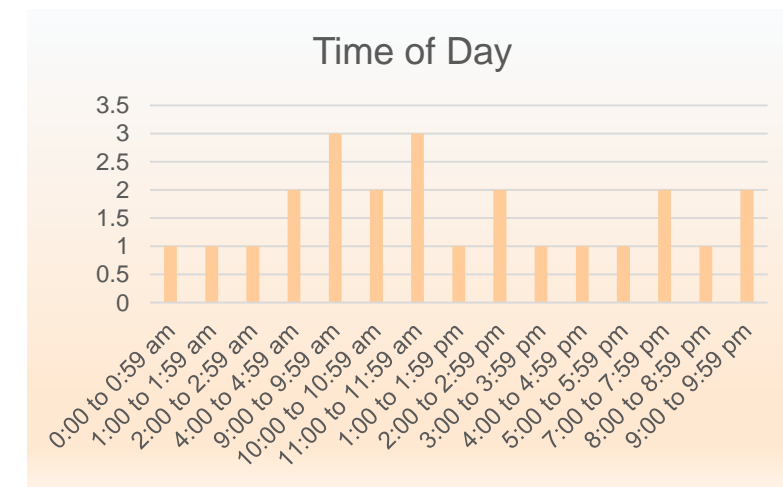
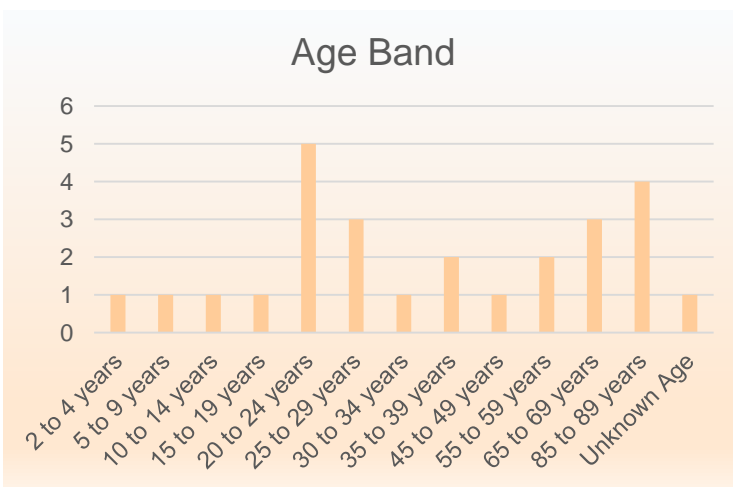
Site by Alltraders

Report Form...

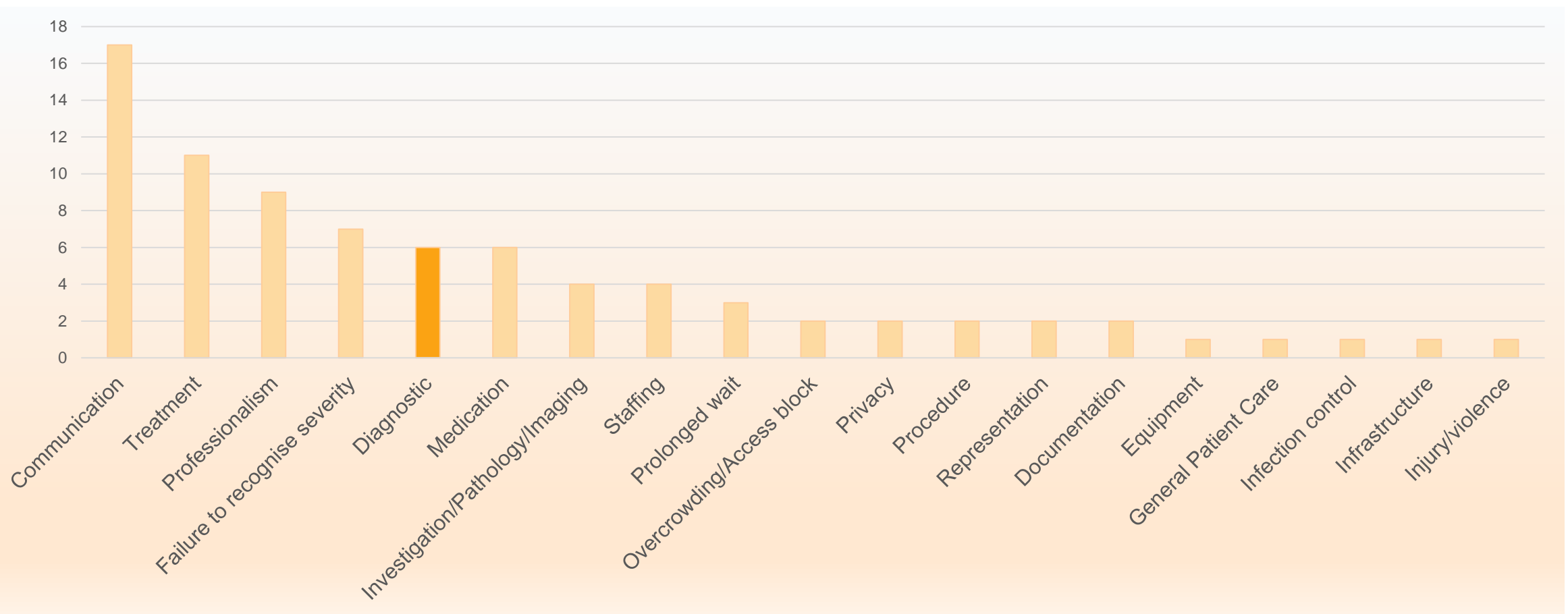
* Mandatory question
* Free text field



- Tell us what happened**
- What was the result of your experience?***
- How could your experience have been prevented?***
- What could the emergency department have done better?***



Consumer Categories...



Ethics...

- Overall ethics approval for the study was provided by the University of South Australia Human Research Ethics Committee (protocol 29020).
- Use of EMER was approved as a quality assurance activity under Part VC of the *Health Insurance Act 1973*, affording statutory immunity with respect to all identifiers.



**University of
South Australia**



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- Dr Carmel Crock, FACEM
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- EMER Site Champions
- ACEM
- Australian Patient Safety Foundation (APSF)



Thank You!